

## TERMS AND CONDITIONS

### Apartments 7 & 9, PRIORY HOUSE, YORK

To secure your booking, a 30% deposit is required. The final balance is due 30 days prior to the commencement of your stay. Payments accepted by bank transfer or credit card.

**Cancellation Policy:** In the event of you needing to cancel your stay at Priory House within the final 30 day period, there will be no refund made.

**Occupancy** Guest agrees to the following occupancy levels at any time during the rental period:

Apartment 7, five adults maximum permitted on the property Apartment 9, six adults maximum permitted on the property

All guests shall comply with the conditions and restrictions imposed upon Guest under this Agreement.

**Other Points:** All breakages and damage are to be paid for by the guest. The owners reserve the right to take a security deposit at the commencement of your stay at their discretion.

The apartment is strictly no smoking, and no pets. **Stag and Hen Party bookings are not accepted without prior approval from the owner (If this is the reason for your stay please contact us to discuss before paying a deposit).**

There is on site, off street, parking for one car per apartment. Parking is at your own risk and we accept no responsibility for loss or damage to your vehicle.

Arrival is after 2 pm, departure before 10.30 am, these times also apply to the availability of the parking space. As there is no manned reception at the apartments, a 30 minute arrival slot must be agreed beforehand, at least 4 days prior to arrival. Failure to notify us could mean that you will not be able to gain access immediately on arrival.

This is a Georgian building full of character and as such the lift does not access directly to the top floors. For Apartment 7 there is one flight of stairs to climb, and for Apartment 9 there are 2 further small flights of stairs. Please bear this in mind if you have mobility problems, or feel free to contact us priory to paying a deposit if you would like further clarification.

If Guest(s) should fail to comply with the conditions and obligations of this Agreement, Guest shall surrender the Property, remove all Guest's property and belongings and leave the Property in good order and free of damage. No refund of any portion of the Total Rental Fee shall be made and if any legal action is necessary, the prevailing party shall be entitled to reimbursement from the other party for all costs incurred.

Payment of a deposit, or full balance, will be taken as confirmation that you accept the above terms and conditions.